



## FAQ'S

### WHAT IS THE DIFFERENCE BETWEEN A CIVIL CEREMONY AND A SYMBOLIC?

The difference is that the civil ceremony is legally recognized and celebrated by a judge, while a renewal of vows or symbolic ceremony is officiated by a non denominational minister, this type of ceremony won't have legal validity.

### CAN I HAVE A CATHOLIC CEREMONY ON THE BEACH?

The Catholic ceremonies can't be performed at the hotel because we don't have a chapel inside the Hotel.

### WHAT DOCUMENTS DO I NEED FOR LEGAL MARRIAGE?

Please request this information with your wedding coordinator.

### IN CASE OF BEING FOREIGNERS:

- Valid passport of the couple
- Tourists cards of couple and witnesses (*delivered at the airport*)
- Blood tests and medical report (*taken at the hotel*)
- 4 witnesses with valid passport and tourist cards
- Arrive to the hotel 8 business days before the wedding

### IN CASE OF BE MEXICAN

- Birth certificate and CURP of couple
- Valid ID
- Copy of ID of four witnesses
- Blood tests and medical report ( taken at the hotel)

### THE WEDDINGS PERFORMED IN MEXICO ARE LEGAL IN THE UNITED STATES?

No, to make it legal in your country you need to pay for the apostille seal. This will be paid directly to the hotel and you will receive it at your home 3 months after the wedding.

### HOW MANY DAYS BEFORE WE NEED TO BE IN THE HOTEL BEFORE THE WEDDING?

For legal / civil ceremony, the couple and 4 witnesses must arrive at the hotel 8 business days before the wedding.

For symbolic ceremonies, the couple must be at the hotel at least two days before the ceremony.

### THE CEREMONY IS PERFORMED IN SPANISH OR ENGLISH?

The ceremonies can be in English or Spanish.



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### WHAT IF I HAVE NOT WITNESSES FOR THE CEREMONY?

The hotel can provide witnesses at a cost of \$ 10 USD each.

### WHAT TIME OF THE DAY IS RECOMMENDED TO PERFORM THE CEREMONY?

The Weddings can be performed at any time of day, from 11:00 am to 5:00 pm depending on availability of the judge or minister. Suggested time is between 4:00 p.m. and 5:00 p.m.

### WHAT LOCATIONS ARE AVAILABLE FOR CEREMONIES?

Blue Bay Grand Esmeralda: Gazebo at the Beach and Lounge Bar (*Garden View*)  
Blue Diamond Riviera Maya: Pier, Beach, Foyer, Spa.

### DO I HAVE TO BRING MY OWN MUSIC FOR THE CEREMONY?

The hotel has a variety of music can be offered, however it is recommended that the couple bring their songs chosen MP3 format (*iPod, Smartphone*).

### CAN I BRING MY OWN MINISTER TO PERFORM THE CEREMONY?

Yes, it's possible

### HOW MANY WEDDINGS ARE PERFORMED PER DAY?

We do only 1 wedding per day.

### HOW LONG IS THE CEREMONY?

It lasts approx. 20 minutes

### DO YOU HAVE A PLAN "B" IN CASE OF RAIN FOR MY EVENT?

Yes, we have locations available for events inside in case of rain.

### THE WEDDING PACKAGES INCLUDE THE STAY OF THE COUPLE?

No, none of the packages includes accommodation. Services are quoted separately

### IF I DO NOT NEED OR WANT SOME THINGS INCLUDED IN THE WEDDING PACKAGE, I CAN GET A DISCOUNT OR CHANGE THESE BY OTHERS?

Yes, in case you do not want something that is included in your package; you can be removed and the package price is adjusted.



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### CAN I HAVE WEDDING GUESTS THAT ARE NOT STAYING AT THE HOTEL?

We require a minimum of 80% of the guests staying at the hotel for wedding. The External Wedding guests must purchase a Wedding Pass valid for 8 hours.

### DO YOU REQUIRE A DEPOSIT TO RESERVE A WEDDING DATE?

Yes, we need a deposit of \$ 500 USD for BBGE and \$ 800 USD for BDRM. This deposit will go towards the wedding account and is non refundable in case of cancellation.

### WHAT HAPPENED NEXT AFTER THE 1ST DEPOSIT?

You will receive a Wedding confirmation letter which contains the link to access the Wedding Kit You must complete Registration Form so we can prepare the initial contract confirming the services and wedding locations .

### HOW CAN I APPLY FOR THE COMPLEMENTARY PACKAGE?

For BBGE we request only one room with Emerald Jacuzzi Suite or Emerald Swim Up Suite categories booked for 7 nights.

For BDRM we request only one room with a Cenote Suite or higher categories booked for 7 nights.

### WHAT TYPE OF DINNER IS INCLUDED?

Depending of the package you choose it can be semi-private dinner or private dinner. Both hotels offer those 2 options.

### WHAT ARE THE PLACES AVAILABLE FOR PRIVATE DINNERS?

A private dinner can be performed at the beach, pool or lounge.

### WHAT INCLUDES THE PRIVATE EVENT?

Standard set-up: Round tables with white tablecloth, banquet chairs with white cover, white napkins, 3 course menu, open bar, waiters service.

### WHAT OTHER SERVICES CAN YOU PROVIDE US?

The hotel has all kinds of services such as: photography, furniture, decoration, flowers, lighting, music, etc.

### IS THERE AN ADDITIONAL PRICE FOR EXTERNAL SUPPLIERS?

Yes, the price is \$ 200 USD each supplier. In the case that the supplier is staying at the hotel, you don't have to pay that fee.



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### WHAT IS THE CURFEW FOR EXTERNAL EVENTS?

1:00 a.m.

### IS THERE OPTION TO CONTINUE THE PARTY AFTER 1:00 A.M.?

In BBGE we have a 24-hour bar which is available to all hotel guests. For both hotels we also offer the option of "Afterparty" (extra cost), which means that the party can continue in the ballroom and this includes: Mexican mini buffet, open bar, waiters service and DJ.

### DO YOU HAVE A STYLIST WHO CAN DO MAKEUP AND HAIR?

Yes, we have a professional stylist at the Spa

### DOES THE HOTEL HAVE TRANSPORTATION APT -HOTEL- APT?

The hotel doesn't provide that service; we recommend to program this with anticipation and can be made through your travel agent or taxi upon arrival.

### IN THE CASE OF HAVE CATHOLIC CEREMONY OUTSIDE OF THE FACILITIES, THE HOTEL HELPS ME WITH THE REQUIREMENTS AND TRANSPORTATION?

No, the hotel is only responsible for events of the facilities. We can recommend transportation companies but the couple should book this directly.